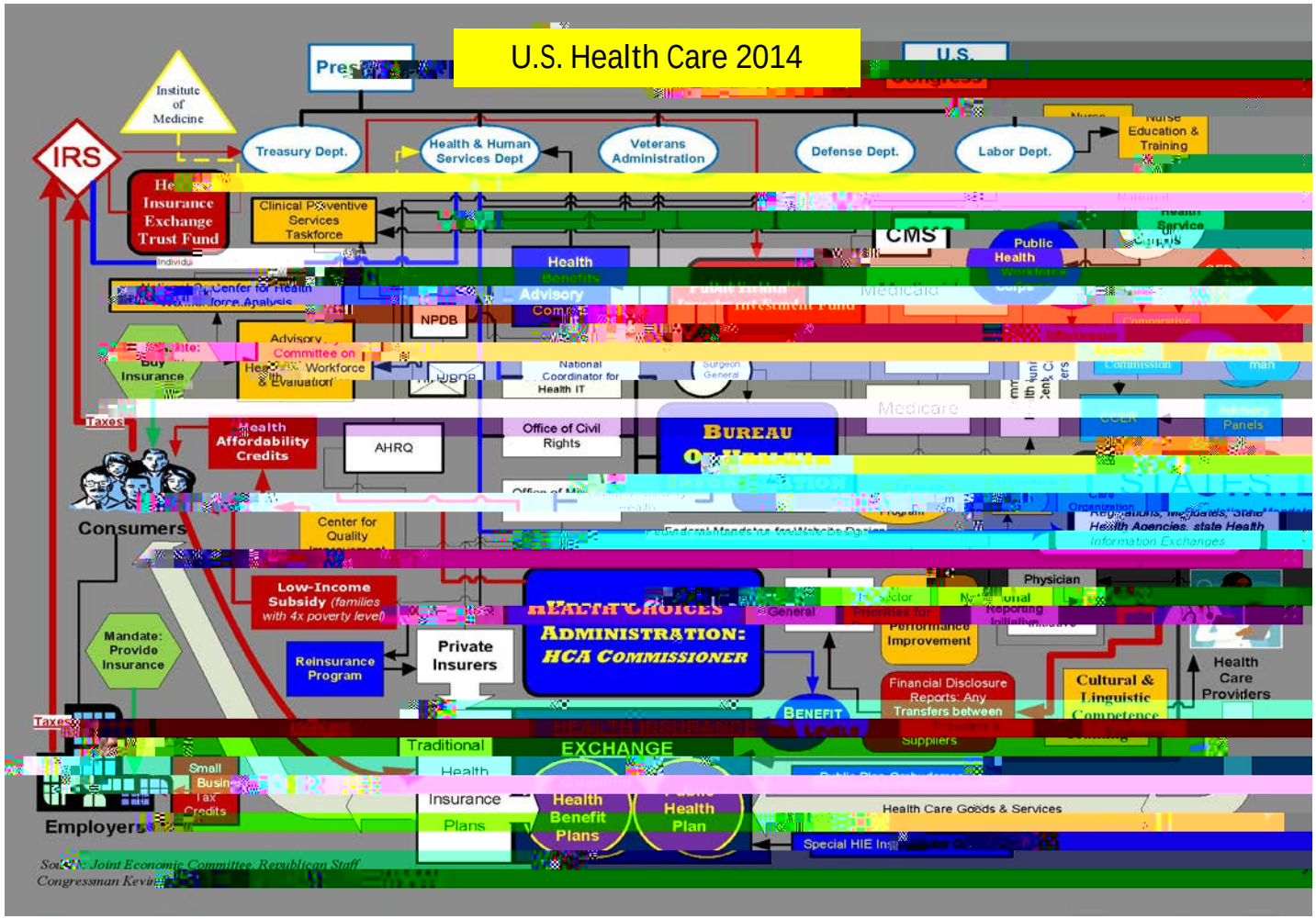Health Care is a Complex Industry