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""

Qhieg'qhJ wo cp"t guqvtegu""
; 29/672/: 422"rj qpg+""
; 29/672/: 423"rcz+""

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UA H

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Vguv		

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J wo cp'T guqwtegu'ku'b cni'pi 'ko r t'q'x'go g'p'u'v'q'v'j g'J T'U' u'go . 'd'g'p'g'h'ku . 'c'p'f 'f' t'q'eg'f w't'g'u'v'q' 'd'g'w'g't' ""
 u'g't'x'g' 'g'o r m'g' g'g'u'0'V'j k'u'k'u'c'p'w'r f'c'v'g' 'q'p'f' t'q'l'g'ev'u'e'w't't'g'p'v'v' 'k'p'f' t'q'i t'g'u'u'0'Q'w'f' t'q'l'g'ev'u'e't'g'c'v'g'co ""
 g'h'h'q't'0'c'u'y' g' 'k'o r t'q'x'g' 'q'w't'f' t'q'eg'u'ug'u . 'y' g' 'e'q'o o w'p'k'ec'v'g'y' k'j 'v'j q'u'g'f' t'k'g'ev'v' 'k'o r c'ev'g'f 'v'j t'q'w'i j q'w' ""
 v'j g' 'u'v' u'go 0' ""

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Process Improvement Projects and Tasks

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V'j g' 'G'o r m'g' g'g' 'v't'c'p'u'k'q'p'u'c'p'f 'D'g'p'g'h'ku'v'g'co 'k'u' 'e'q'p'v'k'p'w'k'p'i 'v'j g' 'y' q't'm'v'q' 'k'o r t'q'x'g' 'c'p'f 'l'v'c'p'f' c't'f' k' g' ""
 v'j g' 'f' t'q'eg'u'k'p'i 'c'p'f 'v't'c'ent'p'i 'q'hi'f'co k'v' 'O' g'f' k'ec'n' 'N'g'c'x'g' 'c'et'q'u'u'v'j g' 'w'c' 'u'v' u'go 0'v'j k'u' 'k'p'ev'v'f' g'u' ""
 c'u'g'u'k'p'i 'e'w't't'g'p'v'f' t'q'eg'u'ug'u . 'g'u'v'c'd'r'k'uj k'p'i 'e'q'o o q'p' 'v't'c'ent'p'i 'o' g'v'j q'f' u'c'p'f 'p'g'y' 'l'v't'g'co 'n'p'g'f' ""
 r' t'q'eg'u'ug'u'v'q' 'k'o r 'n'g'o g'p'v'p'g'y' 'v'q'q'u'v'q' 'e'q'm'g'ev'c'p'f 'o' c'p'ci g' 'H'O' N'f'g's w'g'u'u' 'g'h'h'e'k'g'p'v'v' 'c'p'f 'u'g'ew't'g'n'f' 0' ""

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W'r f'c'v'g' 'c'u' 'q'hi' . 464242 <v'j g' 'v'g'co 'k'u' 'e'q'p'v'k'p'w'k'p'i 'v'q' 'o' c'p'ci g' 'v'j g' 'G'o g't'i g'p'e' { 'f'co k'v' 'c'p'f 'O' g'f' k'ec'n' "
 'N'g'c'x'g' 'G'z'r' c'p'u'k'q'p' 'C'ev' 'G'HO' 'N'G'c' + 'f'g'c'x'g' 'y' k'j 'v'j g' 'H'O' N'f' t'q'eg'u'0'v'j g' 'f'g's w'g'u'v'f'q't'o 'j' c'u' 'd'g'g'p' ""
 e't'g'c'v'g'f 'k'p' 'P' g'z' 'M' g'p' 'y' k'j 'x'c'k'f' c'v'k'q'p' 'd'g'k'p'i 'T' q'p'g' 'd'f' 'l'v'c'h'i'f'f'q'o 'T' g'p'g't'c'n'f' 'e'q'w'p'ug'n'f'c'p'f 'v'j g' 'R't'g'u'k'f' g'p'v'v' ""
 Q'h'h'g'0'c'f'f' k'k'q'p'c'n'f' c'v'c' 'f'k'g'f' u'j' c'x'g' 'd'g'g'p' 'f'g's w'g'u'v'g'f' 'f'q't' 'v'j g' 'f' q't'v'c'n' 'c'p'f 'v'j g' 'J' T' 'U' u'go u'v'g'co 'k'u' ""
 y' q't'n'k'p'i 'q'p' 'v'j c'v'f'g's w'g'u'0'v'j g' 'p'g'z'v'v'g'r 'y' k'n'i'd'g' 'v'q' 'e'q'o r 'n'g'v' 'v'j g' 'h'w'p'ev'k'q'p'c'n'v'g'u'k'p'i 'q'hi'v'j g' 'H'O' N' ""
 r' q't'v'c'n'f' t'k'q't' 'v'q' 'h'w'n'k'o r 'n'g'o g'p'v'c'v'k'q'p'0' ""

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C'f' t'q'l'g'ev'f' 'n'c'p' 'k'u' 'k'p'f' 'r' 'n'eg' 'v'q' 'f' 'g'x'g'm'r 'q'p'g' 'w'c' 'J' T' 'y' g'd'r' c'i g'0'v'j g' 'R't'q'l'g'ev'v'g'co 'y' c'u' 'c'u'g'o d'ng'f' 'c'p'f' ""
 o' g'v'y' g'g'm'f' 0'v'j g' 'v'g'co 'k'u' 'e'q'p'v'k'p'w'c'm'f' 'y' q't'm'k'p'i 'y' k'j 'g'c'ej' 'c'et'g'c' 'q'hi' 'J' T' 'v'q' 'g'p'u'w't'g' 'v'j g' 'p'g'y' 'y' g'd'r' c'i g' ""
 y' k'n'i'j' g'r' 'd'g'w'g't' 'u'g't'x'g' 'v'j g' 'e'w'u'q'o g't'u'0'v'j k'u'f' t'q'l'g'ev'v' k'n'i'v't'p' 'k'p'v'q' 'c' 'e'q'q't'f' k'p'c'v'g'f' 'v'c'u'n'i'q'p'eg' 'v'j g' 'o' q'x'g' ""
 h't'q'o 'T'q'z'g'p' 'k'u' 'e'q'o r 'n'g'v'g'0' ""

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Cu"qih5174243<Vj g'Rtqlgev"Vgco 'j'cu"o gvY kj 'cni'f ktgevqtu0Vj g'Dgpgkku."



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EwtgppvT ghkpkkqpu"qh"gi wmt. 'bqp/tgr t guggvfg 'hcewm 'HP IHT + "ctg"dcugf 'wr qp "eqpvtcev"lgi pi vj . ""
tcvj gt 'vj cp"t wkgu"qt 'tgur qpukdkkkgu"Vj ku'lgcf u"q "eqphtwkqp. T'cvc'kpvgi tkv' kuwgu. 'cpf 't qvppkcn"
f kur ctkv' 'kp'fgcxg'dgpgkku"Vj g"VcngpvCes wukkkqp"Vgco . 'Ncdqt" ' 'Go r m{ gg"Opi ci go gpv"Vgco . ""
cpf 'vj g"Rgtuqppgn"Vgco "ctg"tchki 't qtr qugf 'ej cpi gu"q"l'gf ghkg'vj gug"vy q"go r m{ gg"
ercuukhcevkqpu"dcugf 'wr qp 'vj g"go r m{ gg"u"l'qngu"cv"vj g"Vpkxgtuk{O' ""

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Wrfcvg"cu"qh"27B: 4243 < "Vj g"wr eqo kpi "ej cpi gu"y knidg"l'qawgf "Vq"J T"Eqqtfl'kpcvqtu. 'Dwf i gv"
Y qtmgco . 'Kpukwkwqpcn"t'gugctej . 'cpf 'Equv"cpn'uku"l'qt 'l'ggf dcn0"Vj g"l'ggf dcnl'gegkxgf 'y cu"
tgxky gf 'd{ 'vj g"Vgco "cpf 'y knidg"l'keqtr qtcwgf 'kpv"vj g"l'kpcn'l'qewo gpv"q'wkwkpi 'vj g"ej cpi gu" "
Vj cv"l'kpcn'l'xgtukp. 'l'penm' kpi "cp"ko r ngo gpv"vqp"t' rcp. 'y knidg"l'kpcn'l' gf 'd{ '7 48 43"cpf 'l'ugpv"q'w"Vq"
J T"Eqqtfl'kpcvqtu. 'Dwf i gv"Y qtmgco . 'cpf 'Eco r wu"Ngcf gtuj kr O' ""

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Required Projects and Tasks

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J T"Ceeqwpkpi . 'F'cvc'Egpgvt"Qr gtcvkqpu. 'GCU"cpf 'J T"Kphqto cvkqp"U{ ugo u"J TKU"ctg"y qtnkpi ""
vqi gvj gt "Vq"ko r ngo gpv"v"p'gy "ej geml' tkpvkpi "l'qhy ctgO' ""

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J T"Ceeqwpkpi "eqo r ngvgf "Vgukpi "qh"vj g"v'w'k'eqpvtqnl'gr qt"OJ T"
Ceeqwpkpi "cpf 'Rc{ tqm'ctg"eqo r ngv'kpi "c"l'kpcn'l'gxky "qh"vj g"Vguv"l'c{ 'l'wdu0'Ecu'j "O'cpci go gpv"ku"
r gthqto kpi "vj g"l'kpcn'l'gxky "qh"vj g"Vguv"ej geml' tkpv"O'Etquu"t' gr ctwo gpv"cn'l'eqqtfl'kpcvqp"p'ggf u"Vq"
qeew"l'ghqtg"vj ku"er r ncevkqp"ecp"l'g"l'c'p'uhgtt'gf "Vq"l'qf vevkqpO' ""

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J T"y cu"vj g"l'ku"l'wpevkqpcn'l'ctgc"Vq"Vguv"D; 'l'c'p'uhqto gf 'l'ci gu"cpf "l'gcewug"qh"vj ku. 'vj g"l'qto cv"vj g{ ""
y gtg"l'grkxgtgf 'kp"ku"l'p'qv"vj g"l'co g"cu"em'qh"vj g"q'vj gt"D; 'l'ci gu"l'wugf "Vqf c{ 'd{ 'q'vj gt"l'wpevkqpcn"
ctgcu"GCU"l'gs wguvgf 'vj cv"J T"l'g'vuv"em'qh"vj gk"D; 'cf o k'p'kmt'cvkxg"l'ci gu"l'ugeqpf "Vko g"Vq"dtkpi ""
vj go 'kp"enki po gpv"y kj "vj g"b' q'g"l'gegpw"l'grkxgtgf"D; 'cf o k'p'kmt'cvkxg"l'ci gu"em'y kpi "GCU"Vq"
uwr r qt"v'gcej 'l'ci g"l'kv"vj g"l'hwatg" ""

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33"qh"J T"ai"38"ewuqo "T'b' qf hkgf 'l'ci gu"ctg"Vgugf . 'er r tqxgf "qt"p'q"
m'pi gt'p'ggf gf 'kp"l'qf vevkqpO'Qpg"p'gy 'l'ci g'y cu"l'gegpw"l'Vgugf "cpf 'vj g"l'gttqtu"y gtg"l'ij ctgf 'y kj ""
vj g"l'wd/eqpvtcevqt. 'O'qtr j ku. 'l'qt' l'g'uaqwkqpo"J qy gxgt. 'vj g"D: 'Vguv"l'p'xkqpo gpv"ku"l'q"q'nf "p'qy "vj cv"
k'ku"l'p'q"l'qpi gt "c"l'q'qf "eqo r ctkuqp"l'qt"J T"ai"l'ci gu"O'Eqwtgppw"l'kp"l'q' t'q' t'gu"l'ku"l'g'v'kpi "vj g"
uwd/eqpvtcevqt"l'kgy "q'pn' "ceegu"l'q"l'c'p'p'gt"l'qf vevkqp"l'q"vj g{ "ecp"l'gg"l'qy "J T"ai"l'ci gu"ctg"
uwr r qugf "Vq"l'wpevkqpO' ""

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QK"l'p'ggf u"Vq"b' ki tcvg"l'c'p'p'gt"cpf "q'vj gt"l'gr gpf gpv"er r ncevkqpu"qh"qh"vj g"Vp'uw r qtvgf "Vcmggypc"
enwug"l'q"p'gy "cpf 'l'wr r qtvgf "J'ctf y ctg"l'ghqtg"vj g"wr eqo kpi 'l'gp'gtcvqt"Vguv"J T"y kni'p'ggf "Vq"Vguv"
cn'l'qh"vj gk"qr gtcvkqpcn'l'wpevkqpu"vj cv"ctg"l'ctv"qh"vj ku"b' ki c'vkqpO' ""

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_____ J T "p̄ggf u"vq"v̄guv̄c̄m̄q̄h"v̄j gk "US T" f tqi tco u"lq"v̄j g{ "ēqpv̄kwg"v̄q"y qtnl̄k̄"
v̄j g"b̄gy "Rtq"E"l̄cpi wci g"ēh̄gt"v̄j g"b̄ ki tcv̄kqp0Cf f k̄kqpcn"v̄guv̄kpi "b̄ wuv̄d̄g"ēqpf wev̄gf "h̄q"t̄c̄m̄q̄j g"
qr gtcv̄kqpcn"l̄ t̄qeguugu"j qy gxgt"v̄j g"v̄guv̄ḡpxktqpo gpv̄ku"p̄qv̄ēqph̄i wtgf "g0"
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_____ Vgto k̄p̄v̄kqp"Y qtnh̄qy "y cu"vr̄i tcf gf "33B642""33B7420J T"b̄ wuv̄v̄guv̄"v̄j g"l̄ t̄qegu"l̄tqo "l̄v̄ctv̄"v̄q"
h̄k̄p̄kuj "d̄gh̄qtg"v̄j g"vr̄i tcf g"ēcp"d̄g"ērr̄n̄k̄gf "v̄q"DcpR0"
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_____ "GCU"b̄ cf g"ēqph̄i wcv̄kqp"ēj cpi gu"v̄q"Y qtnh̄qy "y j k̄ej "l̄ggo "v̄q"l̄guq̄r̄xg"
v̄j g"b̄ clqt"kuwgu"J T"y cu"gzr gtl̄gpekp̄i 0Cp̄q̄j g"l̄h̄m̄"v̄guv̄"b̄ wuv̄d̄g"ēqpf wev̄gf "d̄{ "J T"ēpf "v̄j g"v̄guv̄q̄h"
v̄j g"WC"l̄{uvgō "d̄gh̄qtg"v̄j ku"vr̄i tcf g"ēcp"d̄g"ērr̄t̄q̄xgf "ēpf "b̄ qxgf "v̄q"l̄ t̄qf wev̄kqp0"
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_____ J T K̄U."Rgtuqppgn"Rc{ t̄qm̄ēpf "Ceeqwp̄k̄pi "t̄g"̄d̄gi k̄p̄k̄pi "v̄cum̄"l̄gr̄v̄gf "v̄q"v̄j g"ēmq̄g"q̄h"v̄j g"l̄k̄uecn"
{ gct0"
""

_____ J T "Ceeqwp̄k̄pi āi"l̄ t̄kō ct { "v̄cum̄"ētg"v̄q"vr̄f cv̄g"v̄j g"l̄v̄ch̄"̄d̄gp̄gh̄k̄"l̄cv̄gu"ēpf "
eqpv̄tkd̄w̄kqp"l̄cv̄gu"l̄cd̄rgu"v̄q"l̄w̄do k̄"v̄q"J T K̄U"ēpf "v̄q"l̄ t̄gr̄ ctg"l̄ gct "ḡpf "LX̄āi"l̄gr̄v̄gf "v̄q"l̄ c{ t̄qm̄ēpf "
ucl̄h̄"̄d̄gp̄gh̄k̄u0"l̄k̄uecn"l̄ gct "C̄pf "k̄p̄utw̄ev̄k̄pu"y k̄j "ēuuq̄ek̄cv̄gf "l̄ gcf n̄k̄p̄gu"y ḡt g"l̄j̄ ctgf "y k̄j "k̄o r̄ c̄ev̄gf "
f gr̄ ctvō gp̄u"ēpf "l̄ quv̄gf "v̄q"v̄j g"J T"y gduks̄g0"v̄j g"l̄c̄m̄t { "l̄qm̄"l̄qd"l̄qm̄"l̄h̄w̄wtg"l̄ cv̄gf "l̄qd"l̄ t̄qegu"ēpf "
nḡcxg"l̄qm̄"ēm̄p̄ggf "v̄q"̄d̄g"ēqo r̄ nḡv̄gf "q̄xgt"v̄j g"p̄gzv̄"y q"b̄ qp̄j u"l̄p̄"Dc̄ppgt0R̄nḡcug"l̄ c{ "ēmq̄g"
cv̄gp̄v̄kqp"v̄q"l̄ gcf n̄k̄p̄gu"l̄qt"J T"l̄ cr̄ gty qtnl̄w̄do k̄uk̄qp"l̄ wt̄k̄pi "v̄j ku"l̄kō g0"
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