9-week process:

- At least 7 weeks prior to upgrade: identify Upgrade Day (scheduled after grades due and before winter break)

- 7 weeks prior to upgrade: Communicate testing & upgrade schedule with stakeholders

- 7 weeks prior to upgrade: Technical staff install upgrade onto dassestest.alaska.edu

- 6 weeks prior to upgrade: User acceptance (Phase I testing) in classes-test.alaska.edu

- At least 2 weeks prior to upgrade: Campus communication & advertising of upgrade outage

- 2 weeks prior to upgrade: Reserved window for addressing major issues (w/ Phase II testing), if needed

- Upgrade occurs: 10 hour outage window

- Up to 2

